JUGGFIT 10th BIRTHDAY BALI RETREAT 2027

TERMS AND CONDITIONS

Organiser: Juggernaut Fitness Pty Ltd trading as Juggernaut Fitness (JuggFit, we, us).

ABN: 11 643 092 862 | **Enquiries:** admin@juggfit.com.au

Retreat: 23-28 May 2027 | **Final payment:** 28 February 2027

Each participant must accept these terms before payment, even if someone else pays.

1. Booking and payment. Your place is secured by a deposit of 50% of the total booking price and written confirmation. The package details and payment schedule shown before purchase apply. Confirmed prices are fixed. Overdue payments may lead to cancellation after written notice and a reasonable opportunity to pay; clause 3 applies.

2. Inclusions and expenses. Only advertised inclusions are covered. Flights, insurance, visas, entry charges, personal expenses and any meals, transfers or activities not expressly included are your responsibility. Twin-share bookings involve sharing a room; roommate requests are subject to availability.

3. Guest cancellations. For guest cancellations before 28 February 2027, the 50% deposit is non-refundable and retained as a cancellation charge. On or after 28 February 2027, or for non-attendance or early departure, 100% of the total booking price is payable. Change of mind, illness, injury, financial difficulties or travel problems do not waive these charges. Charges will not exceed our reasonable net loss after savings and recoveries. Email cancellation requests. Transfers require our reasonable written approval and any disclosed actual supplier transfer fees.

4. Programme changes and disruption. Weather, safety or genuine supplier issues may require reasonable changes to activities, timing, venues or providers. We may reschedule or provide alternatives of comparable value and standard at no extra charge, provided the retreat remains substantially as advertised. These changes do not automatically entitle you to a refund.
If unavoidable events beyond our reasonable control prevent delivery, refunds for undelivered services exclude only reasonable, unrecoverable costs we may lawfully retain. Attributable supplier refunds will be passed on for inclusions not replaced. Cancellation by JuggFit and other failures to supply remain subject to applicable law.

5. Insurance and travel requirements. Arrange suitable travel insurance promptly after booking, covering cancellation, medical treatment, evacuation and planned activities. Check policy exclusions. You are responsible for passports, visas and entry requirements.

6. Health safety and conduct. Complete our health screening, disclose relevant conditions and obtain medical clearance where appropriate. Participation is voluntary and involves risks, including serious injury or illness. Work within your abilities and stop if unwell. Follow safety directions, venue rules and local laws. Serious or repeated unsafe, abusive or unlawful conduct may result in removal. We may arrange emergency assistance; medical costs are yours except where law makes us liable.

7. Consumer rights. Nothing in these terms excludes non-excludable rights under Australian Consumer Law or other applicable laws.

☐ I have read and accept these terms, including cancellation charges, programme changes and insurance requirements.